



Accommodation Rules and Responsibility

1. CHECKING INTO THE COTTAGE

In regular circumstances, the cottage is available for check-in at 16:00 local time. Please find the front door key in a mini safe box on the cottage wall to the right of the door. All our guests receive the safe box code by e-mail.

If you find upon arrival that any equipment, appliance or piece of furniture is missing or in disrepair, please notify the Administrator at +35844 742-3045 (WhatsApp) or onnivillage@gmail.com within one hour.

We recommend always keeping the key in the safe box in case the front door accidentally locks. There is a 15 euro charge for calling in the technical service to open the door.

2. VACATING THE COTTAGE

The Tenant and guests must vacate the cottage no later than 12:00 local time on the day of the end of the lease. Late checkout is available at extra charge and if possible. To order the Late Checkout service, please contact the Administrator at +35844 742-3045 (WhatsApp) or onnivillage@gmail.com.

Please leave the front door key in the safe box upon vacating the cottage. There is a 40 euro charge in case of a lost key.

The cottage must be vacated in the same condition it was provided to the Tenant at check-in, namely: all the property of the cottage (furniture, equipment, appliances, utensils, textiles, etc.) should be in the proper place and in good condition.

3. NUMBER OF GUESTS

The maximum number of guests is determined according to the cottage booking conditions.

4. DAMAGE

In case any piece of equipment, property and/or cottage itself was damaged during the tenancy, the Tenant must inform the Administrator within one hour at +358 44 742-3045 (WhatsApp), while also submitting a written application to onnivillage@gmail.com.

In case the equipment being operated correctly and the Administrator being timely informed about the incident, the Tenant may be relieved of the responsibility for the damage.

5. EVERYDAY MAINTENANCE

The Tenant and guests undertake to maintain order in the cottage throughout their stay:

- KITCHEN UTENSILS

Please use only special dishwasher tablets stored under the sink. If the dishwasher does not start and sounds an error, switch the water intake valve to the opposite position. The valve is located on the kitchen faucet.

Please only use dishwashing liquid for hand dishwashing.

Please remember to wash the dishes in the dishwasher every day. Please do not put dirty dishes in the cupboard.

- KITCHEN APPLIANCES

If the cooktop, oven or microwave got dirty during cooking, please use the special detergents available in the pantry by the cottage entrance door to clean it.

If some dishes got broken, please inform the Administrator.

- FOODSTUFFS

Do not leave perishable products on the table and in the cupboards and do not store them in the refrigerator longer than the best before date to avoid unpleasant odors. Please do not leave food either in the fridge or in the cupboards upon vacating.

- GARBAGE

Please transport your garbage to the nearest collection point. Garbage collection points are listed in the Kitchen instruction.

- BEDCLOTHES

You can bring your own bed linen and towels or use ours for an additional fee. Please inform the Administrator in advance about the number of bed linen and towel sets at +358 44 742-3045 (WhatsApp) or onnivillage@gmail.com.

Upon vacating, please leave all the blankets, pillows and bed linen on the beds, do not put them in the wardrobe or on the floor.

- EXTRA CLEANING SERVICE

You can order extra cleaning service with the Administrator. The cost of the service is 90 euro.

- CONSUMABLE MATERIALS

The Tenant and guests are supplied with consumables for the whole duration of their stay in the cottage. Consumable materials include: toilet paper and paper towels, garbage bags, dishwasher tablets and dishwashing liquid, liquid hand soap, laundry detergent, disposable sauna beddings and cleaning products. If you run out of consumable materials, please contact the Administrator.

6. USING THE VILLAGE PROPERTY

- FIREWOOD

Free firewood is available for your fireplace. Firewood is stored near the lakeshore sauna or under the canopy in the centre of the holiday village. Please always use the ax with care.

The Tenant and guests are solely responsible for their own safety when using the fireplace, grill, open fire and ax.

- GRILL

You will find the outdoor cooking grill next to the terrace of the cottage. You can only use it with wood charcoal and food grade liquid for kindling. Please contact the Administrator about purchasing the charcoal and liquid.

Please do not use the grill on the terrace as it is fire hazardous and contaminates the terrace boards.

- BONFIRE AND FISH SMOKING SITE

You will find the site for bonfire and cooking on an open fire grill opposite the playground in the forest zone. You are welcome to smoke fish on the site, too.

- LAKESHORE SAUNA

Lakeshore sauna is available to you at extra charge: 50 euro for 3 hours. Please book the sauna in advance with the Administrator at +358 44 742-3045 (WhatsApp) or onnivillage@gmail.com.

- BEACH

All Tenants and guests are welcome to use the beach.

It is not allowed to: smoke, make bonfires or drive cars to the beach with a view to launch their own boats in the water.

- BOATING

During the 'open water' period, the Tenant and guests are welcome to use the pier and the rowing boats. There are two boats moored by the lakeshore sauna and four boats by the beach. One boat may hold up to 4 persons.

Life jackets are available in every cottage. Always use them while rowing in open water. If you need a life jacket of some different size, please contact the Administrator.

You may only launch your own light boats from near the lakeshore sauna. The pier for larger boats and speedboats is located 5 km from the village by [Kyläniemi](#) ferryway.

According to the legislation of Finland, it is forbidden to approach private territory and piers closer than 50 m while sailing or rowing. The owner of the pier has the right to claim the offense and call the police to impose a fine.

Parents are solely responsible for their children's safety at the pier or in the boat.

- FISHING

Guests are welcome to fish either from the pier or from a boat.

No license is required for ordinary (float-using) fishing rods. For other types of fishing, a national license is required for all ages from 18 to 65. You can purchase the license in R-Kioski in Imatra or online at <https://verkkokauppa.eraluvat.fi/en/fisheries-management-fee/fisheries-management-fee/>

The Tenant and guests use their own fishing gear.

- CYCLING

In warm seasons, the Tenant and guests are welcome to use bicycles and run bikes, which are located under the canopy in the center of the holiday village. Use the keys on the wall under the canopy to adjust the seat height. Children must always use protective helmets.

Parents are fully responsible for their children's safety on bicycles, run bikes and in children's seats.

- PLAYGROUND

In the middle of the holiday village you can find a playground with swings, a slide, a trampoline, a bungee and a track for inflatable sledges in the winter season. Sports equipment is stored in the basket under the slide.

Please keep to these rules while sledging in the winter season:

- before sledging make sure that the track is free;
- sit in the center of your inflatable sledge;
- hold on fast to both handles;
- draw up your knees and group your body together so that your legs and shoulders protrude beyond the dimensions of your sledge as little as possible;
- do not hitch several sledges together to make a conga line;
- do not share the sledge with another person or more;
- do not lie on your sledge facedown;
- remember that the higher the hill, the greater the speed of the sledge;
- since the sledge is not equipped with a braking device, it may start spinning around its axis during the descent, so people with limiting health conditions should refrain from using the sledge.

Parents are fully responsible for the safety of their children in the playground and throughout the village.

7. FIRE SAFETY

Smoking is not allowed in the inner cottage and on the terrace.

Do not dry wet clothes in the sauna, over the heater, or on radiators in the rooms.

Always put candles in candle holders. Take care that hot wax does not splash on tables, fireplace, shelves etc.

Do not use pyrotechnics (fireworks, firecrackers or sparklers) inside the cottage and on the terrace.

You will find the fire extinguisher in the pantry by the front door.

8. RESPONSIBILITY

At the time of payment, the Tenant confirms his/her agreement with all of these Rules and bears full responsibility for the actions of his/her guests.

In case of the Tenant's failure to comply with these Rules, the Lessor has the right to charge the Tenant for the cost of repair works in the cottage, of other property or the territory in general. In case of damage to property, equipment or the cottage itself, the Lessor has the right to claim from the Tenant full compensation for the damage incurred.